

Granville House Cancellation Policy

If a full payment has been made

Guests will receive:

- a 50% refund of the total cost if they cancel at least eight weeks before the start of the holiday; or
- a 25% refund of the total cost if they cancel up to four weeks before the start of the holiday.

If a deposit has been paid/ split payments

If the guest cancels or the balance is not paid on time, the booking deposit cannot be refunded.

If the balance payment is not received at least two weeks before the holiday starts, the booking will be automatically cancelled.

If the guest has paid the full balance, they will receive:

- a 50% refund of the total cost if they cancel at least eight weeks before the start of the holiday; or
- a 25% refund of the total cost if they cancel up to four weeks before the start of the holiday.